



DISASTER ASSISTANCE



FEMA

For homeowners, renters and business owners affected
by flooding May 24 to August 1, 2011

Four Ways to Register:

Online at www.DisasterAssistance.gov

By smartphone m.fema.gov

By phone **1-800-621-FEMA (3362)**

(TTY 1-800-462-7585 for the speech- or hearing-impaired)

Please have the following information available when you call:

- A phone number and a reliable alternate in case we need to call you back
- Address of the damaged property
- Social Security number
- Current mailing address
- Brief description of damage
- Insurance information (if you have insurance)
- *Bank Account Information

*If you are eligible for disaster assistance, you may choose to have the assistance check deposited directly into your bank account.

Government disaster assistance covers basic needs only and will not normally compensate you for your entire loss. If you have insurance, the government may help pay for basic needs not covered under your insurance policy. Some disaster aid does not have to be paid back, while other assistance may come in the form of loans.

Disaster recovery assistance is available without regard to race, color, sex, religion, national origin, age, disability, or economic status. Anyone who believes he or she has been discriminated against should contact FEMA Office of Equal Rights at 202-646-3535.