

CITY OF PLATTSMOUTH
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PRESS RELEASE

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September 18, 2024

On 9/17/2024 the Plattsmouth Water Department conducted water distribution system maintenance on Lincoln Ave. The maintenance included isolating a small section of water main to prepare the water distribution system to connect to a new water main in the area. During the process, hydrant flushing was conducted. No service interruptions were reported, and no problems were encountered.

We have had reports of water discoloration. We believe this is related to the maintenance performed and should not persist. If you experience persistent water discoloration you should flush your system by opening an outside faucet and allowing the water to run for several minutes until clear. Information on flushing your service line is posted on the City's website. If the problem persists, please call the Public Works Director to determine if additional system flushing is required. We appreciate customers' patience as we work to make improvements to the City's Water System. Please sign up for city text alerts at www.plattsmouth.org

The City's drinking water remains safe for human consumption. Some water customers may notice changes in water aesthetics, including red/brown water discoloration. Anyone experiencing water discoloration should follow the information below and flush your water system. Routine water sampling will continue.

Water customers experiencing water discoloration are asked to do the following things before contacting the Plattsmouth Public Works Department:

- Flush all faucets and fixtures on the property by running water for at least 15 minutes
- Remove and clean shower heads and sink screens
- If you have in home water filters change the filters
- Flush hot water heater per manufacture's recommendation – most suggest at least annually or after plumbing maintenance or repairs. Contact your plumber if you do not know how to perform this task.
- Inspect your internal plumbing for galvanized pipes. If your home has galvanized plumbing you may need to flush your system more frequently to remove buildup within your homes plumbing system
- If water discoloration or reduced pressure persists after flushing individual lines a report may be sent to Public Works Director Nate Taylor at ntaylor@plattsmouth.org
- Helpful reports should include: address/location experiencing problem, type of problem, duration of problem and contact information. Water concerns can only be addressed if accurate information is provided.